

VISTA Assignment Description (VAD) Template

Title: Systems Collaboration VISTA

Sponsoring Organization: United Way of the Piedmont

Project Name: AmeriCorps VISTAs in the Piedmont

Project Number:

Project Period: 08/09/2021-08/08/2022

Site Name: EMERGE Family Therapy Center and Teaching Clinic

Focus Area(s)

UWP will complete this for you.

VISTA Assignment Objectives and Member Activities

Goal of the Project: To improve health outcomes of low-income, underinsured children, adults and families by building capacity of EMERGE Family Therapy Center and Teaching Clinic to provide increasingly more affordable mental and behavioral health care to individuals, couples and families who could not otherwise access mental health care services. The VISTA will increase operational effectiveness by utilizing existing tools to meet the needs of various stakeholders to aid in the decision-making processes related to the mission of the organization and building an external network to explore opportunities to increase mental health services in the community specifically around underserved BIPOC populations.

Objective of the Assignment (DATES: 08/09/2021-08/08/2022)

Describe Objective: Sustainably increase utility of operational systems (data outcome capture system, communications systems, client tracking system, etc)

Member Activities:

1. Orientation to the operational systems that capture data outcome and tracking of clients.
2. Connect with and coordinate with various stakeholders in order to determine needs to better build capacity of organization as a whole (Board, Executive Director, Operations, Clinical staff, etc)
3. Design and implement sustainable method of delivery of synthesized data from operational systems – yielding at least 3 unique deliverable reports to be utilized in leveraging resources to support the organization.
4. Develop a standard operational procedure to build in a process for the sustainability of work completed.

Objective of the Assignment (DATES: 08/09/2021-08/08/2022)

Describe Objective: Increase public awareness of EMERGE Family Therapy Center and Teaching Clinic.

Member Activities:

1. Collaborate with appropriate team members to complete resources to be shared with various media outlets on the work and impact of Emerge.
2. Develop a process to collect photos and success stories from staff and volunteers, in order to develop a process for writing “success” stories that highlight the EMERGE mission and best practices (specifically accomplish 4 stories one per quarter).
3. Develop a coordinated plan to conduct community outreach to build awareness.

Objective of the Assignment (DATES: 08/09/2021-08/08/2022)

Describe Objective: Increase internal and external awareness and programming around the mental health needs of BIPOC members of the community.

Member Activities:

1. Develop a coordinated effort with community partners to identify specific needs in the organization and community to effectively provide outreach to the BIPOC populations.
2. Utilize those partnerships to conduct outreach to community partners to establish sustainable external feedback system in order to increase ongoing awareness of needs in BIPOC populations.
3. Collaborate with Diversity and Inclusion Specialist (internal) and external partners in an effort to identify and accomplish tasks to establish program(s) to reach identified needs.
4. Develop a standard operational procedure that documents the processes for the sustainability of work set in motion.

Objective of the Assignment (08/09/2021-08/08/2022)

VISTAs will spend 10% of their service participating in a supplemental project designed to foster collaboration and problem-solving for (a) community-wide issue(s). The VISTA team will gather one half-day each week to share different perspectives and experiences gained through their work on-site and work together on (a) project(s).

